

# Traveldoo Autumn '15

## Release note



*Dear Customers,*

*We are pleased to inform you that **Traveldoo Autumn '15** release will be installed and made available to you between January 21<sup>st</sup> and 28<sup>th</sup> 2016, evening.*

*This new release includes: ordering visas through an Assisted Booking form; sharing of trip information when booking a car rental; the improvement of the visualisation of destination information when searching for hotels; the addition of a trip's non-compliance indicators in the report List of out-of-policy trips; the availability of Transavia's whole fare range; and a reminder about the support and maintenance ending of IE8 browser.*

*Thank you for keeping Traveldoo's release notes **confidential**.*

*We remain at your disposal for further information about Traveldoo Autumn '15 release.*

*Kind Regards,*

*Traveldoo Customer Service*

## Ordering visas through an Assisted Booking form.

*Key words:* Assisted Booking | Visas

Users now have the option of ordering a visa online, directly from their Traveldoo site.

Visa ordering is done very simply through an Assisted Booking form, alone or with one or more other services (e.g. flight + hotel + visa).

As for another service, the travel agent will receive a pre-formatted PNR with the visa request and the traveller will be automatically informed on his/her Traveldoo site when the order is issued, as for any other Assisted Booking request.

*Products concerned:* Traveldoo Enterprise & Traveldoo Portal, with Traveldoo Assisted Booking module.

*Markets:* all.

The screenshot shows the 'Add visa request to my travel request' form in the Traveldoo Enterprise interface. The form is titled 'Add visa request to my travel request' and includes a 'Book online' button and a 'Create a travel request' button. The user is identified as 'Marine Poulin'. The form fields are as follows:

- Traveller:** Marine Poulin
- Visa:**
  - Last Name: Poulin
  - First Name: Marine
  - Birth Date: dd/mm/yyyy
  - Nationality: Select a country
  - Phone Number: [text input]
  - Passport Number: [text input]
  - Expiration Date: dd/mm/yyyy
  - Destination: Select a country
  - Visa Type: Select a type
  - Processing Period: Select a processing days
  - Number of entries: [text input]
  - First date of arrival in the country: dd/mm/yyyy
  - Last date of exit: dd/mm/yyyy
  - Choose an existing delivery address: Select an address
  - Or enter a new delivery address: [text input]
- Additional information:** Message (80 characters max): [text area]

An 'Add to my selection' button is located at the bottom right of the form.

## Sharing of trip information when booking a car rental.

**Key words:** Reservation | Car | Information sharing

Thanks to its trip information sharing feature, Traveldoo promotes networking and enables companies to generate savings while encouraging their travellers to eco-responsibility.

This feature, enabling travellers to share their flight information with their colleagues within their company or entities, is extended to car rental.

Thus, travellers have the possibility to view on the car search results page the colleagues who have already booked a vehicle for the same pick-up and/or drop-off date, and contact them easily by email in order to consider sharing it.

Please contact Traveldoo customer service if you want to enable this feature.

**Products:** Traveldoo Enterprise and Traveldoo Portal.

**Markets:** all.

**traveldoo enterprise** Emily Murphy

Home Plan a Trip My Trips My selection My Profile

Previous Available Cars and Rates

Pick-up: Monday, 07/12/2015 at 10:00 / Drop-off: Thursday, 10/12/2015 at 10:00  
3 days  
DISPLAY THE RESULTS BY :  
policy compliance price

**NETWORK UPDATES**  
Julien guibert has booked a vehicle with Europcar from Monday, 07/12/2015 at 10:00 to Wednesday, 09/12/2015 at 10:00. Contact

(\*) The rate quoted is based on available information at the time of reservation. Please read rate information.  
Hertz: For renters under 25 yrs of age see keyword age  
Hertz: Age restrictions may apply check policy  
Hertz: New UK Child Seat Law. Please check to be sure you have requested the correct number of seats you will need.  
Hertz: Early or late return charge may apply - check rental terms

**Europcar** Car Agency Information

Pick-up car agency: Heathrow Airport, London Heathrow, United Kingdom (Airport)  
Drop-off car agency: Heathrow Airport, London Heathrow, United Kingdom (Airport)

**Available Cars and Rates**

Category A - Hyundai I10 1.2 or similar  
Mini / Manual / Air conditioning Details And Rate Information  
Mileage: 200 M (EUR 0.17/additional M)  
Estimated total price: **EUR 80.03** Add to my selection Select and reserve

Category B - Vauxhall Corsa 1.2 or similar  
Subcompact / Manual / Air conditioning Details And Rate Information  
Mileage: 200 M (EUR 0.17/additional M)  
Estimated total price: **EUR 83.26** Add to my selection Select and reserve

**MODIFY**

Pick-up : London Heathrow Airport  
Depart : 07/12/2015 10:00  
Drop-off : London Heathrow Airport  
10/12/2015 10:00  
Category : Company pref.  
Search Search Options

**KEYS**

- Negotiated rate
- Public rate
- In-policy
- Out-of-policy
- Preference level

## Improvement of the visualisation of destination information when searching for hotels.

*Key words:* Reservation | Hotel | Map | Street view

TravelDoo improves the visualisation of information about the requested destination on the hotel search results page and thus provides users with additional selection criteria for choosing a property by enabling them to:

- Identify at a glance in a field at the top of the page the requested destination as well as its category thanks to a pictogram (city / address / company destination)
- View a panorama around the requested destination with a simple click on the map thanks to Google Street view

We remind that the users can also access easily to information on a hotel, view and book the negotiated rates of your company or the cheapest public rate directly from the results map.

*Products concerned:* TravelDoo Enterprise & TravelDoo Portal.

*Markets:* all.

The screenshot displays the TravelDoo Enterprise user interface. At the top, there is a navigation bar with options like 'Home', 'Plan a Trip', 'My Travel Requests', 'My Trips', 'My selection', 'Risk Manager', 'Reports', and 'Dashboards'. Below this, a search bar shows 'TravelDoo - Barcelona Office' with dates '17/02/201' and '18/02/201'. A message states: 'Please be informed that your company's travel policy only allows a maximum daily rate of 200.00 EUR for this destination.' The main content area is split into two parts: a map on the left and a list of hotel results on the right. The map shows Barcelona with a 'Street View' window open over the 'TravelDoo - Barcelona Office' location. The hotel list includes:

Rank	Hotel Name	Address	Price	Compliance	Action
1	Granados 83	Enric Granados 83, 08008 B...	€61.60	P ✓	Detail
2	987 Barcelona	Carrer De Mallorca 288, 080...	€98.10	P ✓	Detail
3	Melia Barcelona	Avda De Sarrià 50, 08029 Ba...	€111.36	P ✓	Detail
4	Nh Calderon	Rambla Catalunya 26, 0800...	€129.60	P ✓	Detail
5	Le Meridien Barcelona	La Rambla 111, 08002 Barce...	€189.00	P ✓	Detail

## Addition of a trip's non-compliance indicators in the report *List of out-of-policy trips*.

*Key words:* Reporting | Travel policy | Non-compliance

When a user books a service that does not respect his/her company's travel policy, the origin of the non-compliance (booking class, price, supplier preference and anticipation time of booking) is specified in the trip detail, on the pages *My Selection*, *My Trip* and *Approval*, as well as in the booking confirmation and approval request emails.

A *Non-compliancy indicator* column was added to the *List of out-of-policy trips* report, enabling managers to view instantly the main violated travel policy rule for each trip and to have all the information to better understand the non-compliance of a reservation and to take corrective action if necessary.

*Products concerned:* Traveledoo Enterprise.

*Markets:* all.

## Availability of Transavia's whole fare range.

*Key words:* **Reservation** | LCC | Fares

Through its partnership with Elsy Arres, Traveledoo enables users to view and book the whole fare range of the low cost company Transavia: *Basic*, *Max* and *Plus*.

*Products concerned:* Traveledoo Enterprise & Traveledoo Portal.

*Markets:* Transavia via Elsy Arres.

## Reminder.

*Key words:* Browsers | **IE8** | Support and maintenance

As a reminder, following Microsoft's announce of the support ending of its IE8 browser in January 2016, Traveledoo also ends the support and maintenance of this old browser from this release.

From now, users will still be able to access the service, however the existing/new functions and features may not work in these browsers and bug problems or loss of performance related to the use of these browsers will not be checked or corrected by Traveledoo.

Please note that the support and maintenance of IE7 browser have already ended in June 2015.

In addition, as Google Maps has also stopped to support IE8 since August 31<sup>st</sup>, travellers using the browser may see on the maps (results page of a hotel search) an alert message inviting them to update their browser.

### What browsers are supported by Traveledoo?

- Microsoft® Internet Explorer® versions 9, 10 and 11
- Mozilla ® Firefox, latest stable version
- Google Chrome ™, latest stable version
- Apple® Safari® 7.x + on Mac OS X