

Traveldoo Solutions

Traveldoo Technical Prerequisite

Traveldoo is the provider of web and mobile platforms for the management of business travel and expenses. Traveldoo solutions simplify travel planning and booking, help businesses optimize their travel spend, improve risk and crisis management and make the life of business travellers and travel arrangers easier.

The following document details the Traveldoo Platform Infrastructure from a software, hardware, hosting and security point of view.

The technical information is provided for information only and is subject to modification.



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info@traveldoo.com – <http://www.traveldoo.com>

1- Platform Overview

TravelDoo solutions are designed for successful deployments from the ground up:

- Using the latest standards-based technologies for web and mobile usages, and delivering highly scalable, secure, reliable and interoperable solutions
- Ensuring our solution continually evolves and improves
- Focusing on application usability to drive user adoption

2-Browser Support

TravelDoo solutions support the following browsers:

- Microsoft Internet Explorer® version 11
- Google Chrome® latest stable version
- Mozilla Firefox® latest stable version
- Apple Safari® versions 7.X+ on MacOS®

In order to facilitate the usage of TravelDoo solutions, no client-side third-party plugins are required.

Latest vendor patches of Browser release must be deployed.

3-Email

TravelDoo uses a state-of-the-art email server configuration. SPF records have been published to identify TravelDoo servers.

4-Security

TravelDoo solutions are accessible through a full SSL stream (TLSv1.1 & TLSv1.2).

Site session cookies must be allowed.

Single Sign-On and Secured data exchange are using PKI standard encryption technologies and SSL protocols.

To use TravelDoo solutions over corporate networks, we recommend whitelisting the traveldoo.com domain.

The following IP range may also be whitelisted:

212.180.53.112
to
212.180.53.127

5-Mobile Support

TravelDoo provides mobile applications for iPhone and Android devices.

These applications can be downloaded from Apple App Store and from Google Play Store.

6-Contact Information

For any other information regarding TravelDoo solutions, contact our customer support via Zendesk platform.



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